

TECH TIP

SYSTEM SEALERS

For years now, the Mobile HVAC Aftermarket has been inundated with a multitude of products claiming to be a cure-all or quick fix. They have been around in many forms for numerous years and have been used by the installer base with mixed results. One such product on the market that has been receiving a lot of attention of late is “System Sealers.” “Systems Sealers” are intended to seal A/C refrigeration system leaks without incurring the cost associated with proper service.

Four Seasons offers products and/or solutions that are intended to meet or exceed the demand of the market. Our mission is to provide our customers with a service level that is second to none and in doing so we perform extensive research and testing on those products offered in our line. In researching sealing products, we have found that there is a considerable objection from the OE system and equipment manufacturers on the use of “System Sealers.” In fact, many of these manufacturers are voiding customer’s warranties should such products be found within their systems. Four Seasons’ policy regarding the use of these products is that we DO NOT endorse their use and will deny all claims made against defective products returned for credit that are found to have been exposed to or suspected of containing said sealers.

Our recommendation has always been that a leaking component needs to be replaced! Furthermore, there are numerous Federal, State and Local mandates that prohibit the recharge of any A/C refrigeration system with a known leak. We are continuing our evaluation process on the effects that “System Sealers” have on components within the A/C system. In addition, we are working closely with the manufacturers of these sealers as well as other component manufactures and industry related associations on their testing and evaluation processes in which to substantiate or refute its claims.

REMEMBER, “When it comes to customer satisfaction, there are no quick fixes.”

